

Job Title: Quality Assurance Coordinator, Information System, Cablevision

Req Id: 167078

Bell is a truly Canadian company with over 137 years of success. We are defined by the passion of our team members and their belief in our company's vast potential.

To ensure we continue to be recognized as Canada's leading communications company, we're committed to finding and developing the next generation of leaders. This means creating best-in-class career and development opportunities for our employees.

If you're passionate, driven and find yourself seeking interesting work, new challenges and continuous learning opportunities, then we want you to join our team.

Our Network team plans, designs, builds and operates Bell's multi-billion dollar networks, including the continued expansion of our fibre optic network, HSPA+ and LTE — Canada's largest and fastest wireless network.

The service we provide is the foundation of Bell's competitive advantage and a critical step towards achieving Bell's goal to be recognized by customers as Canada's leading communications company.

Position: Quality Assurance Coordinator, Information System

Location: 45 Hotel de Ville, Val D'Or, Qc.

Salary: Commensurate with qualifications and experience

Job summary:

Reporting to the Business Analyst, IS Programming, the incumbent is responsible for quality assurance. He or she must use Agile methodology to draft test scenarios and problem resolutions, and ensure that solutions can be executed in the client's operational environment, by conducting robustness, elasticity, security, updating and deployment tests.

Responsibilities:

- Ensures the quality of all testing activities, from design to documentation

- Develops and applies programming malfunction solutions
- Takes part in developing and executing quality assurance and risk management strategies
- Prepares and distributes documentation to users regarding any changes made to IT tools
- Updates Programming group documentation
- Produces statistical analyses
- Performs any other related tasks

Incumbent profile:

- DCS in business computing and three years of relevant experience
- Or bachelor's degree in business computing
- Experience in statistics and report analysis

Competencies:

- Knowledge of management systems and processes
- Knowledge of the Office environment (Word, Excel, Access)
- Knowledge of Visio and Jira, an asset
- Fluent in French and English
- Knowledge of databases (SQL, MYSQL)

Competencies/behaviors:

- Advanced planning and organizational skills
- Strong interpersonal skills
- Excellent communication and listening skills
- Strong work organization skills
- Problem-solving skills
- Leadership
- Customer focus and diplomatic approach
- Biligualism: excellent oral and written communication skills in French and English

Bilingualism is required (English and French)

Additional Information:

Position Type: Non Management
Job Location: Canada : Quebec : Val-d'Or
Application Deadline: 06/08/2017

Please apply directly online to be considered for this role. Applications through email will not be accepted.

Bell is committed to fostering an inclusive, equitable, and accessible environment where all employees and customers feel valued, respected, and supported. We are dedicated to building a workforce that reflects the diversity of the communities in which we live and serve, and where every team member has the opportunity to reach their full potential.

Created: Canada, QC, Val-d'Or